## BEE PINNER

### INTERACTION DESIGN & UX RESEARCH

beepinnerdesign@gmail.com • +805 280 2770 • www.beepinner.com • Oceanside, CA

### PROFILE

I am a UX designer and researcher who centers my work around providing accessibility to marginalized groups and creating design solutions that uplift people. I believe that agency is an essential element in giving people a sense of control over their lives. My background as a sociologist along with my management education allow me to approach problems and solutions from a new perspective.

### EDUCATION

2015-17 Saint Mary's College of California
Bachelor's of Sociology

2017-18 Saint Mary's College of California

Master's of Science in Business Management

## EXPERIENCE

# **Interaction Design Foundation Bootcamp** 2020 - 2021

- Worked 1-on-1 with a mentor to develop my professional brand and hone my skills
- Invested my time in personal growth and learning UX/UI principles and tools
- Strengthened my knowledge of industry trends and new developments
- Used Sociological theories to help dive deeper into research insights

# WS Display - Customer Service Development 2019 - 2020

- Helped create and implement 5S strategies for the Customer Service team
- Attended AME conferences on LEAN production at Costco Optical and Inova
- Specialized in de-escalation and cross departmental strategizing, ensuring that all members of various teams were kept informed

# Mitsui High-tec, Inc. - Grad Student Consultant 2018

- Partnered with classmates to conduct SWOT and Pestel analysis to advise Mitsui
- Worked directly with company managers
- Presented findings directly to an international audience, including the Company President

### SKILLS & ACCOLADES

Public Speaking Tableau

Data Visualization Miro

Design Research Figma

Group Facilitating Netsuite

LEAN & 6 Sigma Zendesk

Designing Interviews MS Suite

**Creative Problem Solving** 

**Editing & Proofreading** 

Copy-writing

### AWARDS

**Eagle Scout** 

Dean's Award of Academic Excellence

See more of my work on my portfolio website

BeePinner.com